

Bidders' Clarification queries and NDRMF's responses

Following are bidders' clarification queries which are response by NDMRF and is uploaded on NDRMF's website and EPADS V2.0;

S.N	Clarification Queries	NDRMF's Response
1	Regarding Claude.ai licenses 2x Claude AI Max 20X, please note the following: ▪ The plan you want to buy are under the individual category, which requires monthly billing. ▪ For yearly billing and organizational use, the Team plan is preferred instead of individual subscriptions. ▪ Please confirm so that we can quote accordingly and can ensure Yearly subscription accordingly. ▪ https://claude.ai/upgrade/max all prices are unit based (Unique email ID for each license).	NDRMF's requirements are clearly defined in the Scope of Work section of the Tender Document. It is reiterated that the subscription shall be provided on an individual-user basis against the email addresses designated by NDRMF and shared only with the successful bidder. The bidder is required to quote the total annual subscription cost in Pakistani Rupees (PKR) in the Price Schedule, inclusive of all applicable taxes, duties, levies, and other charges. Notwithstanding the quoted annual subscription amount, payment shall be made on a monthly basis, subject to the submission of a valid sales tax invoice and satisfactory documentary evidence confirming the active subscription for the respective billing period. This payment mechanism is already stipulated under the Special Conditions of Contract (SCC), in the clause titled "Number of GC Clause F – Payment Terms," which states: <i>"Payment shall be made to the Bidder against the procured Goods and Services in accordance with the actual invoices or running bills submitted by the Bidder for the Goods and Services provided, within the time specified under the Conditions of Contract."</i>
2	Regarding 4x ChatGPT Pro licenses, please note the following: ▪ Annual billing is only available for Business and Enterprise Plan (with 1 email ID for multiple seats options) whereas Go, Plus, and Pro are monthly only with single email ID subscription for each user. ▪ Currently, no annual billing or multi-month advance payment is supported for Pro subscriptions.	-do-
3	Reference eligibility criteria No.3, where it is stated that, "Must be involved in similar software licenses subscription and have experience with Private/Public Organizations for at least three (03) years and having successfully completed at least three 3x contracts".	Yes, for the purpose of meeting Eligibility Criterion No. 3, references pertaining to the supply and subscription of software licenses and other comparable ICT/software solutions shall be considered acceptable, provided they demonstrate the bidder's experience in delivering similar technology products and services to public or private sector organizations.

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	Can we provide same nature of references POs like Digital Forensics software, Microsoft licenses, Cyber Security Software references, & SIEM Solution references etc?	Accordingly, references relating to Digital Forensics software, Microsoft licenses, Cyber Security software, SIEM solutions, or other comparable enterprise software licensing/subscription contracts may be submitted in support of the eligibility requirement, subject to verification by the Procuring Agency. However, submission of such references shall not relieve the successful bidder of the obligation to fully comply with all technical and functional requirements specified in the bidding documents.
4	Inconsistency regarding the Bid Security requirement: a) BDS Clause Number 14 states that the Bid Security shall be in the form of "Others," with the amount to be as defined in the Bid Security Section for items/lots given in BDS Clause Number 6. b) However, under the "Required Services" section of the Bidding Document, against the Lot Title "Annual Subscription at AI Platforms [4x (ChatGPT Pro) and 2x (Claude AI Max 20x)]," the Bid Security is shown as "0."	Please note that, due to the current limitations of the e-PADS V2.0 system, there is no dedicated option for the submission of a Bid Securing Declaration in accordance with Rule 25 of the Public Procurement Rules, 2004 (PPR-2004). The section referred to in the clarification pertains to Bid Security. However, NDRMF has selected the option "Others", which is intended to cater to the requirement of a Bid Securing Declaration. Accordingly, bidders are not required to furnish any Bid Security, whether in the form of an amount or instrument. Instead, all bidders shall submit a Bid Securing Declaration in the prescribed format (Format No. 9) included in the e-PADS V2.0 Bidding Document on Page 52 of 66.
5	Specification of ChatGPT Pro Subscription Tier: We note that against the Claude AI subscription, the Bidding Document specifies a particular plan tier, i.e., "Claude AI Max 20x." However, against the ChatGPT subscription, the Bidding Document only specifies "ChatGPT Pro" without reference to any specific plan/usage tier. Please confirm whether the required ChatGPT Pro subscription is intended to correspond to a "5x" tier, a "20x" tier, or simply the standard "ChatGPT Pro" plan as currently offered by OpenAI with no further tier distinction.	NDRMF's requirements are clearly defined in the Scope of Work section of the Tender Document. <i>Annual Subscription at AI Platforms [4x (ChatGPT Pro) and 2x (Claude AI Max 20x)] at NDRMF provided email IDs.</i> Additionally, please note that ChatGPT Pro is 20x. For further clarification please refer to Clarification No.1 as stated above.