S.No	Area	Scope Clarification Queries	Response
1	General	Please confirm whether the engagement includes both Vulnerability Assessment and Penetration Testing across all listed components.	Yes
		Please confirm the expected engagement start date and whether the 3-month timeline includes remediation and re-testing.	Start date will be after signing of contract and readiness of the required setup, three months are for VAPT only not for remidiation and re-testing
		Please confirm whether re-testing (validation of fixes) is required. If yes, how many cycles are expected?	No
		Please confirm whether on-site presence is required at Primary and Secondary data centers or if activities can be performed remotely where applicable.	Its hybrid model
		Please confirm permitted testing windows (business hours / after-hours / weekends).	8 AM to 4 PM - after that remote work can be done
		Are there any blackout periods or critical systems where testing should be restricted?	Needs clarification/explanation of this query to respond
		Please confirm whether reporting should be consolidated or separate per domain (network, application, cloud, etc.).	Both consolidated and with separate domains
2	Web Application VAPT	Please confirm total number of in-scope web applications (currently 5 listed). Are these separate environments?	same environment
		Please confirm whether applications are internet-facing or internal.	both
		Please provide approximate number of URLs/endpoints per application.	Needs clarification/explanation of this query to respond
		Please confirm whether authenticated testing is required and if multiple role-based credentials will be provided.	No
		Please confirm whether APIs are part of the applications. If yes, provide total number and documentation availability.	See the below response
		Please confirm whether API testing should be performed separately or included within web application testing.	Not required separately
		Please confirm whether applications process sensitive or financial data.	Its not financial data
		Please confirm whether testing will be conducted on production or staging/UAT environments.	Production
		Please confirm testing approach (Black-box / Grey-box / both).	Hybrid
3	Network VAPT	Please confirm total number of internal and external IPs in scope.	Needs clarification/explanation of this query to respond
		Please confirm whether both internal and external network testing are required.	Yes
		Please confirm testing approach (Black-box / Grey-box / combination).	Both
		Please confirm whether credentialed scans are allowed for internal testing.	Yes
		Please confirm whether Active Directory penetration testing is required.	Yes
		Please confirm whether lateral movement and privilege escalation testing are permitted.	Yes
		Please confirm whether DoS/DDoS testing is allowed.	Yes
		Please provide details of network segmentation (VLANs/zones).	5
4	Servers & Databases	Please confirm total number of servers (15 listed) and their distribution (web/app/db/AD).	Windows servers , Ubuntu, Suse for SAP enterprise
		Please confirm operating systems and versions (Windows/Linux).	Windows Server 2022, Windows 11 pro, Latest Suse for SAP, Ubuntu 13
		Please confirm whether credentialed (white-box) vulnerability assessment is required.	Yes
		Please confirm database types (e.g., SQL Server, Oracle, MySQL).	MY SQL, SAP4/ HANA, SQL server
		Please confirm whether database security testing is required.	Yes
		Please confirm whether critical servers require deeper manual testing.	Yes
5	Email Security (Office 365)	Please confirm whether O365 assessment includes configuration review only or penetration testing (e.g., phishing simulation).	Yes
		Please confirm total number of mailboxes/users in scope.	45-50
		Please confirm whether secure configuration review (SPF, DKIM, DMARC, policies) is required.	Yes
6	Network & Security Devices	Please confirm total number of devices (Firewalls, Routers, Switches, WLCs, APs, Misc devices).	Already mentioned in the tender document
		Please confirm whether configuration hardening review is required.	Yes
		Please confirm whether read-only/admin access will be provided.	yes
		Please confirm device vendors (e.g., Cisco, Fortinet, Palo Alto).	Cisco, Dell, Vmware, sangfor
7	Endpoints	Please confirm whether all 35 endpoints will be tested or a sample-based approach is acceptable.	All must be tested
		Please confirm whether EDR/antivirus is deployed and whether testing exclusions will be provided.	Installed, yes
		Please confirm whether credentialed scans are allowed on endpoints.	Yes
8	Wireless Security	Please confirm whether wireless penetration testing is required (WLC and APs listed).	Yes
		Please confirm number of SSIDs in scope.	6 on both sites
		Please confirm whether on-site testing is authorized at both locations.	Yes
		Please confirm whether DoS/jamming testing is permitted.	Yes
9	Cloud / Hosting	Please confirm hosting environment (on-premise / cloud / hybrid).	On premise
		If cloud-hosted, please specify cloud provider and services used.	NA
		Please confirm whether cloud security assessment is required.	No
		Please confirm whether approvals from cloud provider for testing are in place.	NA
10	Reporting & Deliverables	Please confirm if reports must follow specific standards (OWASP, NIST, SANS).	Yes
		Please confirm risk rating methodology (CVSS or client-defined).	Needs clarification/explanation of this query to respond
		Please confirm whether executive presentation/workshop is required.	Yes
		Please confirm expected level of detail for remediation roadmap.	Needs clarification/explanation of this query to respond